

Consumer & Commercial Arbitration

From a single high-stakes commercial dispute to a nationwide docket of consumer claims, our trial lawyers represent clients in arbitration from the first demand through the final award.

Our litigators represent companies, investment advisers, and individuals in arbitrations of every size, from commercial contract, partnership, shareholder, and securities disputes to consumer claims and mass arbitration campaigns against technology companies with online marketplaces or platforms. We regularly appear before the American Arbitration Association (AAA), JAMS, ADR Services, and other arbitration providers, as well as in state and federal courts where arbitration agreements are enforced and awards are confirmed or challenged.

Enforceability of Arbitration Agreements

Many arbitrations begin with a threshold question: will a court enforce the arbitration agreement? We have successfully compelled arbitration in state and federal courts across the country, litigating scope, delegation, waiver, and non-signatory issues. We also counsel clients on drafting arbitration provisions, terms of service, and sign-up flows that survive legal challenges.

Experienced Securities Arbitration Attorneys

In commercial and securities arbitrations, where the stakes are often substantial and the award is effectively final, we represent claimants and respondents through every stage of the case: pre-filing strategy, arbitrator selection, emergency and interim relief, targeted discovery, dispositive motions, evidentiary hearings, and proceedings to confirm, enforce, or vacate awards. Our securities arbitration work draws on the experience of our securities enforcement and investment funds lawyers,

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allowing us to manage the regulatory and reputational consequences of a dispute alongside the case itself.

Consumer and Mass Arbitrations

Consumer and mass arbitration present a different set of economics, though no less consequential to manage well. Individual claims are often modest, but arbitration fees, coordinated filing campaigns, and the risk that one outcome invites the next can make them costly to handle one at a time. We manage consumer dockets as portfolios, with centralized tracking, consistent positions, and lean staffing. When claimants' firms file hundreds of demands at once, we challenge deficient demands, pursue batching and bellwether procedures, and push campaigns toward resolutions that reflect the merits rather than the filing fees.

Many claims should never reach a hearing. We assemble the records that tell the real story early and we regularly win dispositive motions based on contractual limitations of liability, limitations periods, Section 230 of the Communications Decency Act, and other defenses. When a claim must be tried, we try it, and opposing counsel know we have the experience to do it well. That credibility allows us to resolve matters from a position of strength, valuing claims consistently, avoiding settlements that invite copycat filings, and protecting our clients' confidentiality and contracts.

Trusted Legal Advocates and Advisors

Our approach serves global platforms with established dockets as well as growth-stage companies facing their first wave of consumer claims or their first major commercial arbitration. We also advise clients before disputes arise, reviewing contracts, terms of service, and claims-handling processes to reduce the volume and cost of disputes and to position clients to win the ones that are filed.